

# READSquared FAQ's

## **Who can participate?**

Babies, toddlers, preschoolers, children, teens, adults — everyone! Children too young to read by themselves are welcome to participate by having someone read to them.

## **Can I count books that I read on my computer or e-reader?**

Of course! It's all the same to us.

## **Can I count time that I spend reading to my kids?**

For sure! We love when you read to your kids!

## **Can I count the time that I spend reading a book even if I don't finish it?**

Absolutely! Ten minutes is ten minutes.

## **Can I join the program after its official start date?**

You bet! The Summer Reading Program runs from June 8<sup>th</sup> – July 25<sup>th</sup>. All prizes must be picked up by August 8<sup>th</sup>.

## **Why is the Summer Reading Program online?**

We had been tossing around the idea of something new, and with the current social distancing orders, now is a great time to do a new program. This year the Woodruff Memorial Library Virtual Summer Reading program is online for all ages. This allows the Program to be more fun and interactive for our patrons, and makes it easier for us to gather accurate participation statistics. In order to redeem prizes, participants must register and enter their reading online, which can be done on any device with internet access.

## **I don't have a computer. Can I still participate?**

Sure! Library staff can create a user account for you and can also log you're reading time pick up a paper participant form from us.

## **Can I access the Virtual Summer Reading Program from a smartphone or tablet?**

Yes. Our Virtual Summer reading site is designed to work well from a smartphones and tablets. You can also download the app Readsquared for [Android devices](#) and [iOS devices](#).

## **Why are you asking for my phone number and email address for registration?**

Woodruff Memorial Library maintains strict privacy practices for all ages and does not share, sell, market or otherwise make available the information we collect from our patrons during program registration. Participation in the Virtual Summer Reading Program requires information from each participant so that we may identify them within the system and for statistical purposes. This information also allows us to notify patrons about the Virtual Summer Reading Program as well as notify patrons about prizes won.

## **How do I create a family account?**

Parents can create an account first and then add their children. Click on the "Adult and Children" tab.

## **Where are my kids' accounts?**

When you signed up for the program, you probably signed your children up at the same time. To find your kids' accounts, look for the "Family Accounts" box on the left-hand side of your account. Simply click the down-arrow to open up a drop-down menu to easily switch between your family members' accounts!

### **What are secret codes?**

Secret codes are given out at library events, either in person or virtual programs. Simply attend an event, remember the secret code, and enter it in your log for bonus points!

### **Where can I find a list of all the programs? Where can I find a list of programs where I'll get secret code/points?**

On the main Virtual Summer Reading Program page, you can view the calendar of all Virtual Summer Reading Programs. When you are logged into your account, there is an Events tab that lists all the Virtual Summer programs where you can receive a code.

### **If a program says registration is required, how do I register?**

To register for a program, call Woodruff Memorial Library 719-384-4612.

### **How do I log my reading?**

Log into your account and on the first screen, enter the amount you read. Your points will be calculated and be displayed at the top right of the screen.

### **How do I play the mini-games?**

Mini-games are available for all programs. Log into your account and along the left-hand side click the "My Games" box.

### **Where can I ask a question?**

When you are logged in, click the "Mail" menu tab and then the question mark symbol in the Notifications Inbox. We try to respond to every notification within 48 hours. During the first couple weeks of the program we receive a high volume of messages, so it may take a bit longer. We do read and respond to everything we receive. If you have a matter that requires urgent attention, contact Woodruff Memorial Library at 719-384-4612 or use the Contact Us form on our website.

### **Where can I see all the badges I can earn?**

Click on the "Badge Gallery" button on the right hand side of the home page once you have logged into your account. To view all the badges you have earned, click on the "Activity History" button. Badges are awarded for reading and completing Virtual Summer Reading Program.

### **How many points do I need to earn my Virtual Summer Reading Program prizes?**

Each age group is challenged to earn a total of 1000 points.

1 minute of reading = 1 point (Children, Teen, Adult programs)

1 picture book = 25 points (Pre-k program)

Tuesday virtual events (secret code required) = 100 points

Thursday: Story, Craft & Music (secret code required) = 50 points

Friday: Teen events (secret code required) = 100 points

Missions = 50-100 points

Games are rewarded for every 100 points.

### **How Many points can I earn in one day?**

Each age group can earn up to 200 points per day. You may enter past day's points but not future points.